Quicken for Mac 2016-2018 Conversion Instructions



Direct Connect to Express Web Connect

Introduction

As **WECU** completes its system conversion, you will need to modify your Quicken settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive.

To complete these instructions, you will need your login credentials for online banking.

NOTE:

Direct Connect may require registration. Please contact your financial institution to verify your Direct Connect login information. **Express Web Connect** uses the same User ID and Password as the **WECU** website.

You should perform the following instructions exactly as described and in the order presented. If you do not, your online banking connectivity may stop functioning properly. This conversion should take 15–30 minutes.

Thank you for making these important changes!

Documentation and Procedures

Task 1: Conversion Preparation

- 1. Backup your data file. For instructions to back up your data file, choose **Help** menu > **Search**. Search for **Backing Up**, select **Backing up data files**, and follow the instructions.
- 2. Download the latest Quicken Update. For instructions to download an update, choose **Help** menu > **Search**. Search for **Updates**, select "Check for Updates," and follow the instructions.

Task 2: Optional – Complete a final download before WECU branches close on 9/28/2018

- 1. Select your account under the **Accounts** list on the left side.
- Choose Accounts menu > Update Selected Online Account.
- 3. Repeat this step for each account (such as checking, savings, credit cards, and brokerage) that you use for online banking or investing.

Task 3: Disconnect Accounts in Quicken on or after 10/09/2018

- 1. Select your account under the **Accounts** list on the left side.
- 2. Choose Accounts menu > Settings.
- 3. Select Troubleshooting > Deactivate Downloads.
- 4. Repeat steps for each account to be disconnected.

Task 4: Reconnect Accounts to WECU on or after 10/09/2018

- 1. Select your account under the **Accounts** list on the left side.
- Choose Accounts menu > Settings.
- 3. Select Set up transaction download.
- 4. Enter *Whatcom Educational Credit Union* in the **Search** field, select the name in the **Results** list and click **Continue**.
- 5. Enter your **User Id** and **Password** and click **Continue**.
- 6. If the bank requires extra information, enter it to continue.

NOTE: Select "Express Web Connect" or "Quicken Connect" for the "Connection Type" if prompted.

In the "Accounts Found" screen, ensure you associate each new account to the appropriate
account already listed in Quicken. Under the Action column, select "Link" to pick your existing
account.

IMPORTANT: Do **NOT** select "ADD" under the action column.

8. Select Finish.